

Internet Outage Protocols/Plans

<u>In-Person</u>	<u>Virtual</u>
<p data-bbox="201 394 480 426"><u>Classroom Teachers:</u></p> <p data-bbox="201 468 797 926">In the event of an internet/ accessibility failure that takes place when students are present within the building, teachers should have a lesson prepared that does not require the use of the internet. This lesson should be set aside in printed form and located within a clearly labelled folder on the teacher’s desk. This will allow for quick implementation. Ideally, the lesson should be self-contained, requiring no outside resources. I.e. All readings, questions, activities, and assessments, should be contained within the folder labelled “Internet Outage Plans”</p>	<p data-bbox="821 394 1101 426"><u>Classroom Teachers:</u></p> <p data-bbox="821 468 1417 747">In the event of an internet/accessibility failure that takes place while students are in a REMOTE model, and learning at home, teachers should communicate <i>ahead of time</i> the expectations for students. This will ensure that students are prepared to take appropriate steps and actions should such an outage occur.</p> <p data-bbox="821 789 1370 856">Please communicate the following to all of your students:</p> <ul data-bbox="873 898 1409 1640" style="list-style-type: none"><li data-bbox="873 898 1409 999">● In the event of an internet outage/accessibility failure REMAIN CALM.<li data-bbox="873 1003 1409 1035">● Outages are often TEMPORARY.<li data-bbox="873 1039 1409 1178">● RESTART your Chromebook and log in to your Google Classroom or other platform. Oftentimes, this will be enough to fix the problem.<li data-bbox="873 1182 1409 1392">● If this does not fix the issue, wait approximately 5 minutes. While you are waiting, go get a snack or stretch. Check to ensure that your home modem/router is plugged in and working properly.<li data-bbox="873 1396 1409 1535">● TRY TO LOG IN AGAIN. If it is determined to be a power outage in your neighborhood, wait it out, and try again.<li data-bbox="873 1539 1409 1640">● In the meantime, if there is any reading or written activities or material, work on those items.

Students:

Since students are within the classroom environment, the materials can be distributed to students following proper COVID Safety protocols.

Students:

- Remain calm and tell your parent (if home) or call your parent (at work). Your parent will call your local electric company and report the power outage.
- Outages are often TEMPORARY.
- RESTART your Chromebook and log in to your Google Classroom or other platform. Oftentimes, this will be enough to fix the problem.
- If this does not fix the issue, wait approximately 5 minutes. While you are waiting, go get a snack or stretch. Check to ensure that your home modem/router is plugged in and working properly.
- TRY TO LOG IN AGAIN. If it is determined to be a power outage in your neighborhood, wait it out, and try again.
- In the meantime, if there is any reading or written activities or material, work on those items.
- Call the school and speak to your guidance counselor. He/she can email and notify your classroom teacher.
- Communicating this information is very important for attendance and learning purposes.